

WESTERN REGION



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SPECIALTY ACCOUNTS ONE LIFE AMERICA, NASB



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EASTERN REGION



Larry Mallek
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615-785-6020

SALES and PRODUCER SUPPORT

tmgsales@aig.com

877-399-7747

Hours of Operaton:

8 a.m. - 6 p.m. (CST)

Monday - Friday

Option 1: Product & Sales Support

Option 2: Licensing, Contracting
& Commissions

Option 3: New Business Status

Option 4: Technical Support

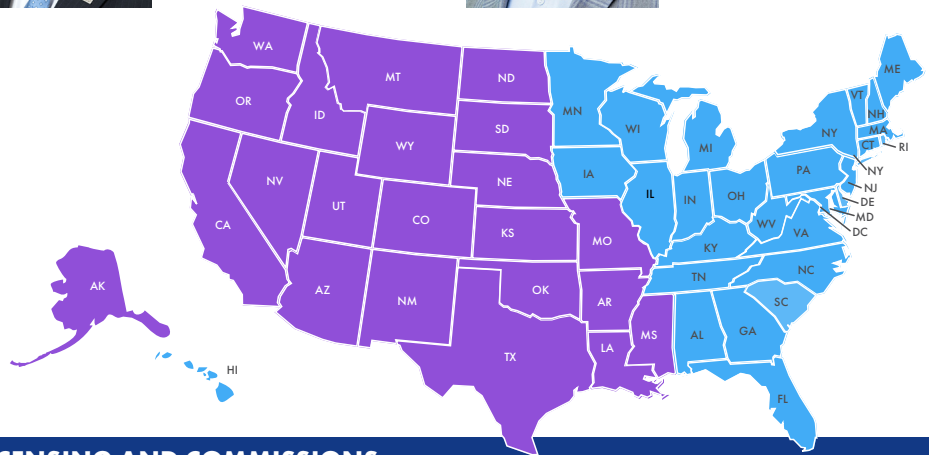
Option 5: Connex Support

Option 6: Inforce Policy Support

Option 7: Repeat

Producer Policy Management Site, Connex:

www.aig.com/connex



LICENSING AND COMMISSIONS

Account Representative
TMG.LCsupport@aig.com

Additional Support:

New Contracting: TMGContracting@aig.com

Contract Changes: lcmaintenance@aig.com

Terminations & Additions: lctermination@aig.com

Commission Issues: commissionresearch@aig.com

NEW BUSINESS

Electronic application: www.aig.com/connex

Support: SIGITeam@aig.com

POLICYHOLDER SERVICES

Customer Service & Claims
844-452-3832

Hours of Operation
8 a.m. - 6 p.m. (CST) M-F

Correspondence
Fax: 844-930-0370
P.O. Box 818005
Cleveland, OH 44181

Consumer Customer Service
<https://www.lifeandretirement.aig.com/individuals/life/customer-service>

Consumer Self-Service
www.aig.com/eservice

Claims
P.O. Box 818100
Cleveland, OH 44181

Policies issued by American General Life Insurance Company (AGL), Houston, TX. Policy Forms: ICC21-21445, 21445, 21445-5, 21445-10, 21445-35, 21445-42, ICC21-21447, 21447, 21447-5, 21447-10, 21447-35 and 21447-42. Rider Numbers: ICC21-21468, 21468, 21468-5, 21468-10, ICC21-21469, 21469, 21469-5, 21469-10, ICC21-21470, 21470, 21470-5, 21470-35 and 21470-42. Issuing company AGL is responsible for financial obligations of insurance products and is a member of American International Group, Inc. (AIG). Guarantees are backed by the claims-paying ability of the issuing insurance company. AGL does not solicit, issue, or deliver policies or contracts in the state of New York. Products may not be available in all states and product features may vary by state. © 2021 AIG. All rights reserved.

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